

Dear Patient,

We at Physicians Adventist Surgery Center (PASC) appreciate you considering us to provide your healthcare needs. We are committed to providing excellent care to you throughout your surgical encounter. We are actively monitoring the progression of the COVID-19 to ensure that we have the most accurate and latest information. We are following updates and procedures as set forth from the Government, Department of Health, Center of Disease Control, AAAHC, local and county authorities. In order to provide the safest care for our patients, our physicians and our staff, we have made some changes to help mitigate the spread of COVID-19 in our community.

1. All patients will need to have COVID testing completed 3-5 days before surgery. Please discuss this with your surgeon or primary care provider if you have any questions or concerns. Once you have been tested please make sure to **self-isolate** at home until your surgery date.
2. Out of an abundance of caution, we have expanded visitor restriction and **no one** outside of the patient will be admitted into the surgery center.
 - a. Exceptions would be patients who are under the age of 18, will be allowed to have only one (1) accompanying adult. The parent that enters with patient will need to follow the same screening process as the patient.
3. All patients will be required to check-in at the screening table located just outside the door of the surgery center.
 - a. Temperature will be checked.
 - b. CDC recommend screening questions will include; fever within the past 72 hours, cough, shortness of breath, sore throat, chills, muscle pain, head or body aches, diarrhea, vomiting or new loss of taste and smell.
4. All patients **must** wear a mask to and from the surgery center. Your personal cloth mask is acceptable, other face coverings are also acceptable if they do not obstruct your breathing.
5. Patients will be called 5 days prior to surgery to confirm you have an appointment or been tested for COVID-19. We will also call you 24-48 hours prior to your procedure to review your surgical instructions. You will establish a code word with the nurse at that time, please ensure that you share this word with the responsible adult that you would like for us to share information with.
6. At the time of discharge, you will be transported to the patient loading/unloading zone just outside of the Lee Hughes Building. We ask that your responsible adult meet us there. With your permission, we will review your discharge instructions and post-operative care with your responsible adult via phone call or ZOOM, ensure that they know your code word. Please discuss this with the nurse that calls you to review your surgical instructions.

During these challenging times of the COVID-19 outbreak we understand that these additional precautions and restrictions/limitations may cause stress, as well as inconveniences, but please rest assured that all actions taken have been done to protect you, your family, our physicians and team members. The safety of all is our top priority. We have the appropriate supplies, equipment, protective attire, staff, space identified to practice recommended distancing, in order to serve patients who, need us. In addition to our active efforts to implement prudent infection prevention strategies, we have also developed regular training, health screening/evaluations of each staff member and client that you may encounter. We are committed to preventing the spread of COVID-19 and appreciate your adherence to these changes.

We pray that you and your loved ones remain safe and healthy.